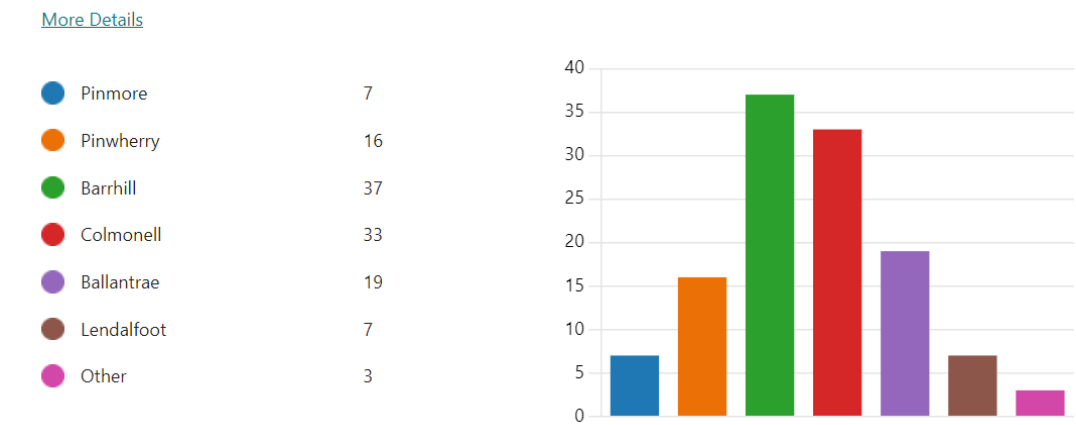


South Carrick Community Transport – survey responses
March 2024

A survey was sent to residents in villages of Colmonell, Pinwherry, Pinmore, Barrhill, Ballantrae and Lendalfoot via Facebook, email, letterbox drop and posters, during February and March 2024, to gather views on providing a community transport service, which would operate alongside existing bus services.

There were 122 responses to the survey, details of which are contained in the following report.

1. Please tell us which village you stay in/near



‘Other’ responses included 2 from Poundland and one from Girvan.

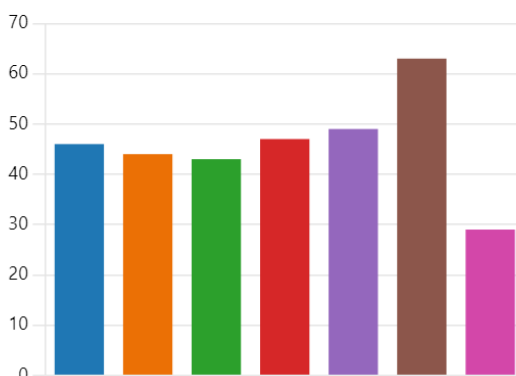
2. Please tell us which age category you fit into



3. Would you use the following bus services? (*NB the 5.15pm bus arriving in Girvan on a Friday evening will carry on to Carrick rugby practice in Maybole. The return bus from Maybole will carry on as the 8.30pm service leaving Girvan)

[More Details](#)

Tuesday - leaving Girvan 9.15a...	46
Tuesday - leaving Ballantrae 12...	44
Wednesday - leaving Girvan 5.3...	43
Wednesday - Leaving Girvan 7.3...	47
Friday - Leaving Girvan 4pm, ret...	49
Friday - Leaving Girvan 8.30pm, ...	63
I would not use any of these ser...	29



4. How often would you use the proposed community bus service?

[More Details](#)

Weekly	45
Fortnightly	13
Monthly	17
Seasonal	18
Other	29



'Other' responses included:

- When I am unable to use own transport (x3)
- Occasionally (x8)
- I would use the Ballantrae Tuesday service from Colmonell weekly, the other late afternoon/ evening services from Girvan monthly
- N/A, wouldn't use or left blank (x11)
- When needed/variable (x4)
- During the day

5. Are there any other days and times during the week that you would make use of a bus service to/from your village?

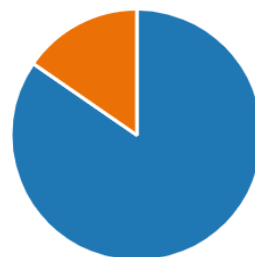
Holidays	2
Saturdays	12
8.30 (not specified am or pm)	
Sunday	16
To Newton Stewart/connection with Newton Stewart bus	2

Weekends	3
Every day, hourly service	
Tuesday evening	
Colmonell – Ballantrae (daytime)	2
3pm Colmonell and returning to [my village] and Pinmore	
Late morning Barrhill – Girvan. Return mid afternoon	
Evenings Colmonell – Girvan and Girvan – Colmonell	1
5.30pm Saturday (to Colmonell)	
Ballantrae – Girvan early service (6.45am) And 9am	
Buses to coincide with train arriving in Girvan 5pm	
Public holidays – provide limited service	
Buses to coincide with nursery drop off and pick up times at Colmonell and Ballantrae	
Mornings	
Tie in with events on in Girvan	
When my car is unavailable	2
No, use regular 359 service	
Would use Tuesday service to Ballantrae if wait time was shorter e.g. 30-45 mins	
Would use daytime bus Barrhill-Ballantrae but would like a longer stay to allow a walk e.g. 3-4 hours	
Some of these times match our bus service (Barrhill)	
Evenings (Barrhill)	2
Saturday evening	
Monday	
Focus to be on getting people from villages to Girvan (2-4 hour stay in Girvan)	
Earlier buses to support a commuter work time	

6. Would you be happy to pay a nominal fee to use a community bus service?

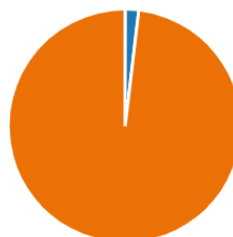
[More Details](#)

[Insights](#)



7. Do you have any accessibility requirements when using transport e.g. wheelchair user, mobility aid

[More Details](#)



8. Do you have difficulty in travelling to healthcare appointments?

[More Details](#)

[Insights](#)



9. If you have difficulty in travelling to healthcare appointments please outline the issues you have, and where you need to travel for this?

Travel to doctors in Ballantrae (from Barrhill, Pinmore, Colmonell)	6
Golden Jubilee	
Crosshouse	2
Girvan	
Ayr	3
Bus link with 359 to Colmonell/Ballantrae would be useful	
My bus don't accept short journeys e.g. Pinwherry – Barrhill surgery. A trip has to be more than 1 hour	
Use BRICC/CAN for hospital appointments	

10. Any other comments?

How does it work if you have a bus pass?
As a holder of a senior citizen bus pass I am eager that I use public transport whenever I can .. and hopefully these innovative service initiatives will encourage others, of whatever age ,to do

so Use it or lose it Thanks for the survey Frequency of use question allows it seems only a simple answer . As I mention my answers differ per route proposal
Would you use the following bus services?' question can't be answered without consideration of the cost of the bus fare. Also Q3 is a mandatory question, but there is no option for 'no'. So I had to tick one to complete this survey. Please disregard my answer to 3 - I would not be using the bus. Please redesign the form so that your answers aren't skewed because of a requirement to tick a box.
Anything that helps people out and about is a great thing as not everyone drives
Journeys between Barrhill and Glasgow won't be resolved for me and my family until the trains are able to run again bet Stranraer and Ayr and onwards!
We do not have any bus service on a Sunday.
The spt are cutting the 1.45 return from colmonell in july. the last bus 3.30 goes to lendalfoot. I metion this for family with no car can not place their children in nursery in colmonell.
Although I drive and have a vehicle my children use the bus from Colmonell to Girvan and Girvan to Colmonell. The times of the buses are ridiculous and more often if possible they have to be collected at Ballantrae as times of buses more flexible.
If these or some of these services were put on and could be relayed upon. Then hopefully more people would use them As trips out would be easier to organise. It would also be good to have a bus leaving the hospital around 5 as this would coincide with the Ayr train service. Also a weekend service would be very helpful too
At present we only have a 2hr service. So this prevents me from leaving the village during the week days due to school commitments
It would be nice if the bus included Smyrton, where I stay. We have a few "elders" here who may also like to use the bus, but can't get down to Ballantrae.
More regular service to ballantrae for doctors, post office and shop
A more regular service running between Barrhill, Colmonell & Ballantrae between the house of 9.30 - 1.00 & 3.00 - 5.00 on week days to allow people to get down to Collect prescriptions from the medical centre & use the post office
At the moment I drive but in the future if necessary I would use the services.
Due to cataract surgery recently I was unsure if I would be able to drive to my work in Colmonell and would therefore rely on the local bus service to get to work and return to Girvan.
There are no buses for me to get from after school clubs home just now
Unfortunately it makes journey times to & from Girvan/Ballantrae much longer than the current direct service therefore not practical for our family.
Going through several villages tends to be tedious. Ambulances going to Ayr and picking up passengers had to give up doing it
Is this service to run alongside current services? Why isn't this made clear either way?
Yes: it would be far better and give more control over the use, if the village of Colmonell were to buy their own vehicle, preferably a six seater transit already adapted with rear door entry with 3 seats either side of a central aisle. This could be driven by a team of volunteer drivers (but made available to all villagers) who would require no special licence requirements. The vehicle could be services, maintained under a special contract arrangement made with Ballantrae garage who would be able to give special terms and guarantee. A special radius operational limit would be set to avoid abuse of such a vehicle
It is very very important we use existing public service buses to and from Colmonell .else we will, and should lose them . Even if it a token gesture .if one is fortunate enough to have a car once the sporting venues are repairing I would be looking to use the service more often
I think this is an excellent idea to supplement a very sparce public transport service

We need a later bus in our village. Our latest bus is 5.30pm not great for younger people
Daughter would use wed weekly, Friday used by myself and children monthly at minimum, most likely fortnightly. If there was a later returning Fri or sat service from Girvan to Colmonell then would use the earlier services much more frequently.
If I go to after school class there are no buses until the 10.30pm bus that gets me home at 11pm. Which means I have to miss clubs or get my parents to pick me up because 11pm is to late when I have school the next morning.
It is a good service but not really suitable for us at the moment
Great service ladies won't use it at the moment but certainly will in the future. Many thanks
Good luck with application. Not something we will use for now. Maybe in future
Hope you are successful - not for me